

The Year in Review

In 2010:

- RISE libraries increased their hours open by approximately 340 hours per week for a total increase of 17,680 hours per year in library services.
- 16 full time and 52 part-time positions were created by RISE libraries. In addition, many libraries increased the hours of part-time staff without creating new positions.
- 54 Coffee Break Sessions provided training and support to participating libraries on a weekly basis.
- 35 sites hosted 519 videoconferences.
- 9821 people participated in 2005 videoconferences at 81 sites.



Bring the World into your Library

Are you planning your spring programming? Check out the Center for Interactive Learning and Collaboration (CILC) for hundreds of great videoconference programs available from content providers. Just go to www.cilc.org and click on the "Content Provider Programs" icon. You can then search for programs by topic or search for a specific content provider.

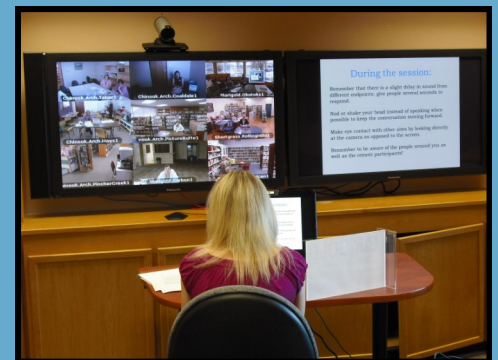
If you want a specific program on a specific date, be sure to book early. Also keep in mind that many of these programs are free through the TANDBERG Connections program. Visit www.tandberg.com/connections to sign up for the program if you have not done so already.

This year, use content providers to bring the world into your library.

Coffee Break Sessions Resume

Coffee Break Sessions resume January 25th—sign up today!

For the schedule of sessions, see reverse.



RISE Training Schedule Early 2011

Tuesday 2:30 – 3:00 | Thursday 2:30 – 3:00 | Friday 11:30 – 12:00

- **Week of January 25: Call a Colleague** (Jim Dunbar)

The RISE Network was designed to make calling point-to-point easy. This Coffee Break will show you how you can call another videoconference site (even if they're not a RISE location) when you need to, without any lead time or without having to contact your RISE Consultant. This session will also review some of the features found on the TANDBERG remote control.

- **Week of February 1: Discussion** (Speaker/Topic TBA)

- **Week of February 8: Finding VC Content** (Lynne Thorimbert)

Videoconferencing can be made easy through the use of third-party videoconference providers. Find out how to access existing programs delivered by museums, zoos, educational institutions and more!

- **Week of February 15: Discussion** (Speaker/Topic TBA)

- **Week of February 22: Troubleshooting** (Steven Pattison)

Want to solve common problems like not being able to see yourself or be heard by others? This session will provide suggestions on how to fix common problems and what information to report to HQ helpdesk staff if the problem needs to be escalated. This intermediate level session is intended for staff who are already familiar with the videoconference equipment.

- **Week of March 1: Discussion** (Speaker/Topic TBA)

- **Week of March 8: Marketing** (Lauren Jessop)

To create a successful videoconference service, you need to serve expressed community needs *and* get the right patrons into the library. How do you accomplish this? Promote the service! Learn how to market your videoconference service in your community.

- **Week of March 15: Discussion** (Speaker/Topic TBA)

- **Week of March 22: Presentation Function** (Lauren Jessop)

Learn how to connect a computer to the library's videoconference equipment to share presentations, websites, etc. across the RISE Network and beyond. Troubleshooting techniques when connecting a computer will also be discussed.

- **Week of March 29: VC 102** (Jim Dunbar)

How a room is setup for a videoconference can affect the experience of participants. This Coffee Break will help you understand how to arrange your library space (in terms of seating, lighting and sound) to provide the best videoconference experience possible for your participants. This session will also review how to adjust the videoconference camera and use pre-set camera positions.

- **Week of April 5: Developing In-house Programming** (Denise Fung)

Want to offer videoconference programs to other RISE libraries, as well as to your community? Learn how to develop programs and discover new ways to entice your community to come to your library through interesting programming, and then share your programs with other RISE libraries! This is also a great opportunity to share your successful programs with other library managers and staff!

